

IMPLEMENTATION PLAN

Addressing Community Health Needs



Deer Lodge, Montana

2019-2022

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Disclaimer: The Montana Office of Rural Health strongly encourages an accounting professional's review of this document before submission to the IRS. As of this publishing, this document should be reviewed by a qualified tax professional. Recommendations on its adequacy in fulfillment of IRS reporting requirements are forthcoming.

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The Implementation Planning Process

The implementation planning committee – comprised of Deer Lodge Medical Center (DLMC) leadership team– participated in an implementation planning process to systematically and thoughtfully respond to all issues and opportunities identified through their community health needs assessment (CHNA) process.

The CHSD community health needs assessment was performed in the winter of 2019 to determine the most important health needs and opportunities for Powell County, Montana. “Needs” were identified as the top issues or opportunities rated by respondents during the CHSD survey process or during focus groups (see page 10 for a list of “Needs Identified and Prioritized”). For more information regarding the needs identified, as well as the assessment process/approach/methodology, please refer to the facility’s assessment report, which is posted on the facility’s website (<https://www.dlmed.org>).

The community steering and implementation planning committees identified the most important health needs to be addressed by reviewing the CHNA, secondary data, community demographics, and input from representatives representing the broad interest of the community, including those with public health expertise (see page 8 for additional information regarding input received from community representatives).

The implementation planning committee reviewed the priority recommendations provided by the community steering committee and determined which needs or opportunities could be addressed considering DLMC’s parameters of resources and limitations. The committee then prioritized the needs/opportunities using the additional parameters of the organizational vision, mission, and values, as well as existing and potential community partners. Participants then created a goal to achieve through strategies and activities, as well as the general approach to meeting the stated goal (i.e. staff member responsibilities, timeline, potential community partners, anticipated impact(s), and performance/evaluation measures).

The prioritized health needs as determined through the assessment process and which the facility will be addressing relates to the following healthcare issues:

1. Behavioral Health
2. Health and Wellness
3. Access to Healthcare Services

In addressing the aforementioned issues, DLMC seeks to:

- a) Improve access to healthcare services
- b) Enhance the health of the community
- c) Advance medical or health knowledge

Deer Lodge Medical Center’s Mission: To provide patient focused healthcare.

Deer Lodge Medical Center’s Vision:

To partner with our community to be the first-choice healthcare provider, creating a healing environment by personalizing, demystifying, and humanizing the healthcare experience for patients and their caregivers.

Deer Lodge Medical Center’s Values:

Our Values are our core principals and are fundamental to our purpose. Our values affirm the beliefs of our employees and reflect how we commit to treat our patients, our colleagues, and our community. We commit to:

- Treat each other and those we serve with compassion, respect and dignity
- Customize care according to patients’ personal choices through informed, engaged interviews
- Act with integrity and adhere to the highest ethical standards, valuing honesty, trust and professionalism
- Attract and retain high quality professionals
- Value teamwork, collaboration and cooperation
- Demonstrate accountability to our patients an each other for high standards of care
- Doing the right thing, at the right time, for the right reason

Implementation Planning Committee Members:

- Tony Pfaff, CEO- Deer Lode Medical Center (DLMC)
- Jaena Richards, COO- DLMC
- Michelle Buchanan, CNO- DLMC
- Andy Dreesen, CAO- DLMC
- Chris Foster, CIO- DLMC
- Laurie Duncan, Planetree Coordinator- DLMC

Prioritizing the Community Health Needs

The steering and implementation planning committees completed the following to prioritize the community health needs:

- Reviewed the facility's presence in the community (i.e. activities already being done to address community need)
- Considered organizations outside of the facility which may serve as collaborators in executing the facility's implementation plan
- Assessed the health indicators of the community through available secondary data
- Evaluated the feedback received from consultations with those representing the community's interests, including public health

DLMC's Existing Presence in the Community

- Reduced-cost Lab Days
- High School Concussion Testing Program
- DLMC Health Walk
- Medical Support at Sporting Events
- City Recreation Sponsorships
- Public Access to meeting rooms and facility
- Health Awareness events and classes
- Community event participation

List of Available Community Partnerships and Facility Resources to Address Needs

- Tele-psych consult partners
- Life Management Associates
- Western Montana Mental Health Center
- Powell County Public Health Board
- Planetree International
- City of Deer Lodge
- Deer Lodge Trails Committee
- Deer Lodge City Rec.
- Deer Lodge Adult and Youth Recreation Leagues
- Powell County Health Department
- Powell County Office of Public Assistance
- Powell County Senior Center
- Powell County Ambulance
- Council on Aging
- Montana Hospital Association
- St. Patrick Hospital
- Providence Healthcare
- Community Hospital of Anaconda
- St. James Healthcare
- Kalispell Regional Medical Center
- Montana AHEC
- Western Montana Mental Health
- Community Medical Center
- Billings Clinic
- University of Utah
- Idaho State University
- University of Montana
- DLMC Patient Family Advisory Council
- Planetree Steering Committee
- DLMC Auxiliary
- DLMC Foundation

Powell County Indicators

Population Demographics

- 17.9% of Powell County's population is 65 years and older
- 12.8% of Powell County's population has Veteran status
- 17.3% of Powell County's population has disability status
- 48.11% of Powell County has a high school degree or less

Size of County and Remoteness

- 7,027 people in Powell County
- 3 people per square mile

Socioeconomic Measures

- 14.6% of persons are below the federal poverty level
- 12% of adults (age<65) are uninsured; 6% of children less than age 18 are uninsured
- 24.7% of children live in poverty; 48.7% receiving WIC benefits
- 9.2% of the population is enrolled in Medicaid

Select Health Measures

- 23.7% of children (2-5 years of age) are overweight or obese
- 28% of adults are considered obese
- 26% of the adult population report physical inactivity
- 18% of the adult population report smoking
- Unintentional injury death rate (per 100,000 population) is 43 compared to 41.3 for Montana

Nearest Major Hospital

- St. James Healthcare- Butte, MT – 39.5 miles from Deer Lodge Medical Center
- St Peter's Health- Helena, MT – 56.2 miles from Deer Lodge Medical Center

Public Health and Underserved Populations Consultation Summaries

Public Health Consultation

Marianne Saylor, RN - Powell County Public Health

12/14/2018

- I think the male to female ratio is high in secondary data due to the prison population.
- I think the prison population skews our county numbers a bit
- Chlamydia and Hepatitis C is very high- as it incorporates the prison population.
- Very high suicide rate. We used to be number one- so I guess we are
- I see a lot of smoking and drinking

Underserved Population – Low-Income, Underinsured

Mike Richards, Deer Lodge Office of Vice President - Pioneer Federal Savings and Loan;

12/14/2018

Mary Pat Brown, Retired- Director of Public Health

02/01/2019

- Low socioeconomic end of the spectrum and there are a lot of issues that come along with that.
- We need a service that would help low-income individuals access Medicaid.
- There is a gal at the hospital who is really good at connecting people to services they need; her name is Ida Miller. She helps everyone with their paper work issues.
- We just got a van that takes people all around. This used to be a problem but now it's better. Our community really does try to tackle any needs we are seeing in the community. It's amazing the generosity of our community. We help anonymously to get kids and families the resources they need.

Underserved Population – Seniors

Dodie Rennfield, Program Coordinator– Powell County Council on Aging;

12/14/2018

Mary Pat Brown, Retired – Director of Public Health

02/01/2019

- Heart disease
- There are limited criteria to be eligible for home health.
- Some way to assist seniors in accessing services they need.
- Shut-ins that have a hard time getting to the doctors. I am not sure if these seniors are being followed up on anymore. There is a lot of isolation and a lot of seniors in Deer Lodge.

Underserved Population – Youth

Kerry Glisson, Principal – Superintendent, Powell County High School;

12/14/2018

Mary Pat Brown, Retired – Director of Public Health

02/01/2019

- There are bigger numbers of kids in elementary schools now than they were 10 years ago. A lot of younger families moving in.
- It seems like I have seen a lot of younger families moving in.

Needs Identified and Prioritized

Prioritized Needs to Address

1. Top three ways identified to improve the community's access to healthcare: more primary care providers, more specialists, and more information about available services.
2. 20% of survey respondents identified a need for more mental health providers.
3. Key informant interviewees identified a need for mental health resources, counselling, and addiction services.
4. Top three most serious health concerns identified by survey respondents were: alcohol abuse/substance abuse, overweight obesity, and cancer.
5. Higher rates of self-reported "excessive drinking" in Powell County (24% vs. 21% in MT).
6. Powell County's suicide rate is 22.1 (per 100,000 pop.) compared to 13.9 in the US.
7. Two important components of a healthy community identified by survey respondents: access to healthcare services (40.7%) and healthy behaviors and lifestyles (38%).
8. 62.7% of survey respondents rate their community as "somewhat healthy".
9. Survey respondents identified health and wellness, fitness, nutrition and weight loss as classes/programs of interest if available locally.
10. 26.6% of survey respondents reported they engaged in physical exercise (of at least 20 min) 3-5 times a month or less.
11. Secondary data scan indicates that 26% of Powell County adults are physically inactive.
12. Secondary data indicates that 28% of Powell County adults are obese.
13. Key informant interviewees identified a desire for increased opportunities for physical activity and better nutrition education and options.
14. Key informant interviewees indicated a need for enhanced community outreach related to available services and navigating the healthcare system.
15. Lack of follow-up and continuity of care was mentioned in several key informant interviews as a concern.
16. 31.3% of survey respondents reported they delayed or did not get needed healthcare services. Top reasons for why: it cost too much, my insurance didn't cover it, and no insurance.
17. 30% of survey respondents indicated they were not aware of programs that help people pay for healthcare bills.

Needs Unable to Address

(See page 26 for additional information)

1. Top desired healthcare services not currently available were an Urgent care and home health services.
2. 9.4% of survey respondents indicated they worried they would not have enough food to eat at some point in the last year.
3. Elderly transportation, aging issues, and social isolation were identified by key informant interviewees as a services/needs in the community.
4. Powell County has a high rate of children living in poverty (24.7% compared to 17.6% in Montana).
5. Powell County has a higher percentage of women's who report smoking during pregnancy (22.9% vs. 16.3% in Montana).
6. Powell County has a high rate of Hepatitis C rate (874.70 per 100,000 population) compared to 122.95 in Montana.

Executive Summary

The following summary briefly represents the goals and corresponding strategies and activities which the facility will execute to address the prioritized health needs (from page 10). For more details regarding the approach and performance measures for each goal, please refer to the Implementation Plan Grid section, which begins on page 15.

Goal 1: Improve access to behavioral health services in Powell County.

Strategy 1.1: Expand behavioral health services offered at Deer Lodge Medical Center

Activities:

- Hire full-time psychiatrist at DLMC
- Continue to offer tele-psych consults in clinic and emergency room

Strategy 1.2: Enhance community outreach and education related to behavioral health in Powell County

Activities:

- Develop a mental/behavioral health community resource page hosted on DLMC's website
- Create marketing and educational outreach promoting new MH/BH resource list for DLMC staff, community partners, and Powell County community
- Continue to participate in community groups/coalitions that address behavioral health needs in Powell County
- Continue to support community programs and events that promote healthy behaviors and substance abuse prevention (ex. After Prom Party)

Goal 2: Enhance Deer Lodge Medical Center’s health and wellness outreach in Powell County.

Strategy 2.1: Expand and enhance health and wellness programs and resources at Deer Lodge Medical Center

Activities:

- Explore opportunities to expand Planetree mindfulness and wellness programs at DLMC to community members
- Explore development and funding sources for a community park/playground on DLMC campus in partnership with local community businesses and the City of Deer Lodge
- Develop nutritional outreach (such as monthly healthy recipes to be featured in café and on DLMC Facebook page) that promote prevention and healthy diets
- Continue to provide health education opportunities that promote health and wellness (Pre -diabetes support group, Women’s Night Out, Stop the Bleed, Health Fair)

Strategy 2.2: Continue to support and sponsor activities and programs that promote physical activity in Powell County

Activities:

- DMLC will provide staff to participate on local trail committee and explore opportunities to promote trail utilization (Walk Bike Montana)
- Sponsor local adult and youth recreational leagues
- Continue to host community events that promote physical activity (golf tournament, annual health walk)
- Continue to provide youth sports physicals, concussion screening and helmet promotion program

Goal 3: Enhance access to healthcare services in Powell County.**Strategy 3.1:** Improve and sustain access to healthcare service in Powell County**Activities:**

- DLMC will work with area partners sustain ambulance services in Powell County
- Develop and implement a facility retention plan to improve continuity of providers and improve access to healthcare services
- Continue to provide and promote patient navigator services linking patients to community resources
- Develop financial resources and programs education for patients (i.e. Medicaid, Medicare, 340B program, etc.)
- Develop methodology and protocols to share financial assistance resources (clinic, ED, website, etc.)

Strategy 3.2: Improve knowledge of services available at Deer Lodge Medical Center and in community**Activities:**

- Convene a DLMC workgroup to discuss current marketing efforts, gaps and new opportunities
- Create a community resources page on DLMC website
- Create marketing flyers/handouts for DLMC staff/providers and partners, detailing local resources (senior services, mental health resources, etc.)
- Create outreach/information about DLMC providers and services
- Continue to provide education/presentations to local organizations

Implementation Plan Grid

Goal 1: Improve access to behavioral health services in Powell County.					
Strategy 1.1: Expand behavioral health services offered at Deer Lodge Medical Center					
Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Hire full-time psychiatrist at DLMC	DLMC Administration	October 2019	DLMC Board		Workforce limitations Financial limitations
Continue to offer tele-psych consults in clinic and emergency room	DLMC Administration	Ongoing	DLMC Administration	Western Montana Medical Health, St. Patrick Hospital	Resource limitations
Needs Being Addressed by this Strategy:					
<ul style="list-style-type: none"> ▪ #1: Top three ways identified to improve the community’s access to healthcare: more primary care providers, more specialists, and more information about available services. ▪ #2: 20% of survey respondents identified a need for more mental health providers. ▪ #3: Key informant interviewees identified a need for mental health resources, counselling, and addiction services. ▪ #4: Top three most serious health concerns identified by survey respondents were: alcohol abuse/substance abuse, overweight obesity, and cancer. ▪ #5: Higher rates of self-reported “excessive drinking” in Powell County (24% vs. 21% in MT). ▪ #6: Powell County’s suicide rate is 22.1 (per 100,000 pop.) compared to 13.9 in the US. 					
Anticipated Impact(s) of these Activities:					
<ul style="list-style-type: none"> ▪ Increased access to behavioral health services ▪ Decrease societal stigma associated with mental illness and substance use disorders ▪ Service, policy, and resources development 					
Plan to Evaluate Anticipated Impact(s) of these Activities:					
<ul style="list-style-type: none"> ▪ DLMC will continue to monitor usage of telepsychiatry in both the ED and the Clinic. Clinic tele-psych will be discontinued once the psychiatrist starts full-time in-house. 					
Measure of Success: DLMC will integrate the psychiatrist fully into the Rural Health Clinic to create an integrated behavioral health program. DLMC will measure success by usage of services offered. DLMC will also utilize future CHNA’s to measure success of the program integration into the community.					

Goal 1: Improve access to behavioral health services in Powell County.

Strategy 1.2: Enhance community outreach and education related to behavioral health in Powell County

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Develop a mental/behavioral health community resource page hosted on DLMC's website	DLMC Administrative Assistant	Fall 2019	DLMC Administration		Resource limitations
Create marketing and educational outreach promoting new MH/BH resource list for DLMC staff, community partners, and Powell County community	DLMC Administrative Assistant	Fall 2019	DLMC Administration, DLMC Medical Staff		Resource limitations
Continue to participate in community groups/coalitions that address behavioral health needs in Powell County	DLMC Transitional Care Coordinator	Ongoing		DLMC Community	Resource limitations Scheduling conflicts
Continue to support community programs and events that promote healthy behaviors and substance abuse prevention (ex. After Prom Party)	DLMC Administration, DLMC Department Heads	Ongoing		DLMC Community	Resource limitations Scheduling conflicts

Needs Being Addressed by this Strategy:

- #1: Top three ways identified to improve the community's access to healthcare: more primary care providers, more specialists, and more information about available services.
- #2: 20% of survey respondents identified a need for more mental health providers.
- #3: Key informant interviewees identified a need for mental health resources, counselling, and addiction services.
- #4: Top three most serious health concerns identified by survey respondents were: alcohol abuse/substance abuse, overweight obesity, and cancer.
- #5: Higher rates of self-reported "excessive drinking" in Powell County (24% vs. 21% in MT).
- #6: Powell County's suicide rate is 22.1 (per 100,000 pop.) compared to 13.9 in the US.

Anticipated Impact(s) of these Activities:

- Increase access to behavioral health services
- Decrease societal stigma associated with mental illness and substance use disorders
- Strengthen community partnerships
- Build community capacity
- Service, policy, and resources development
- Increased community knowledge of resources

Plan to Evaluate Anticipated Impact(s) of these Activities:

- DLMC will evaluate this based on usage of new services within DLMC as well as response from the community.

Measure of Success: Community usage of the services, increased knowledge of services offered within our community, and increased participation in coalitions, programs, and events.

Goal 2: Enhance Deer Lodge Medical Center’s health and wellness outreach in Powell County.					
Strategy 2.1: Expand and enhance health and wellness programs and resources at Deer Lodge Medical Center					
Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Explore opportunities to expand Planetree mindfulness and wellness programs at DLMC to community members	DLMC Planetree Coordinator	Ongoing	DLMC Administration	DLMC Patient Family Advisory Council, Planetree Steering Committee	Resource limitations Financial limitations
Explore development and funding sources for a community park/playground on DLMC campus in partnership with local community businesses and the City of Deer Lodge	DLMC Administration, Playground Committee	Fall 2019	DLMC Governing Board	DLMC Community, City Council, County	Resource limitations Financial limitations
Develop nutritional outreach (such as monthly healthy recipes to be featured in café and on DLMC Facebook page) that promote prevention and healthy diets	DLMC Dietary Department and DLMC Administrative Assistant	Spring 2020	DLMC Administration		Resource limitations
Continue to provide health education opportunities that promote health and wellness (Pre -diabetes support group, Women’s Night Out, Stop the Bleed, Health Fair)	DLMC Administration	Ongoing	DLMC Administration	St. James, DLMC Auxiliary, DLMC Foundation	Resource limitations
Needs Being Addressed by this Strategy:					
<ul style="list-style-type: none"> ▪ #7: Two important components of a healthy community identified by survey respondents: access to healthcare services (40.7%) and healthy behaviors and lifestyles (38%). ▪ #8: 62.7% of survey respondents rate their community as “somewhat healthy”. ▪ #9: Survey respondents identified health and wellness, fitness, nutrition and weight loss as classes/programs of interest if available locally. 					

- #10: 26.6% of survey respondents reported they engaged in physical exercise (of at least 20 min) 3-5 times a month or less.
- #11: Secondary data scan indicates that 26% of Powell County adults are physically inactive.
- #12: Secondary data indicates that 28% of Powell County adults are obese.
- #13: Key informant interviewees identified a desire for increased opportunities for physical activity and better nutrition education and options.

Anticipated Impact(s) of these Activities:

- Shift community attitudes and beliefs around healthy eating and physical activity
- Reduce disease burden
- Empower community to make healthful lifestyle choices
- Enhanced community knowledge

Plan to Evaluate Anticipated Impact(s) of these Activities:

- DLMC will continue to explore opportunities to offer more education to the community on healthy lifestyles. We will track this by the number of additional activities, educational opportunities, and classes offered through DLMC.

Measure of Success: DLMC offered events and programs will be well-attended and see an increased number of education opportunities provided.

Goal 2: Enhance Deer Lodge Medical Center’s health and wellness outreach in Powell County.

Strategy 2.2: Continue to support and sponsor activities and programs that promote physical activity in Powell County

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
DMLC will provide staff to participate on local trail committee and explore opportunities to promote trail utilization (Walk Bike Montana)	DLMC Planetree Coordinator	Fall 2019	DLMC Administration	Deer Lodge Trails Committee	Resource limitations Scheduling conflicts
Sponsor local adult and youth recreational leagues	DLMC CAO	Ongoing	DLMC Administration	Deer Lodge City Rec.	Financial limitations
Continue to host community events that promote physical activity (golf tournament, annual health walk)	DLMC Administrative Assistant	Ongoing	DLMC Administration	DLMC Foundation	Resource limitations Financial limitations Scheduling conflicts
Continue to provide youth sports physicals, concussion screening and helmet promotion program	DLMC Physical Therapy and Clinic	Ongoing	DLMC CAO and Physical Therapy Director	Powell County Schools	Resource limitations

Needs Being Addressed by this Strategy:

- #7: Two important components of a healthy community identified by survey respondents: access to healthcare services (40.7%) and healthy behaviors and lifestyles (38%).
- #8: 62.7% of survey respondents rate their community as “somewhat healthy”.
- #9: Survey respondents identified health and wellness, fitness, nutrition and weight loss as classes/programs of interest if available locally.
- #10: 26.6% of survey respondents reported they engaged in physical exercise (of at least 20 min) 3-5 times a month or less.
- #11: Secondary data scan indicates that 26% of Powell County adults are physically inactive.
- #12: Secondary data indicates that 28% of Powell County adults are obese.
- #13: Key informant interviewees identified a desire for increased opportunities for physical activity and better nutrition education and options.

Anticipated Impact(s) of these Activities:

- Shift community attitudes and beliefs around healthy eating and physical activity
- Reduce disease burden

- Empower community to make healthful lifestyle choices
- Enhanced community knowledge

Plan to Evaluate Anticipated Impact(s) of these Activities:

- DLMC will continue to offer services in collaboration with our City Rec Department and local schools

Measure of Success: DLMC will continue to monitor usage of available program (concussion screening and sports physicals). DLMC will also continue to offer foundation events and continue to grow the events associated.

Goal 3: Enhance access to healthcare services in Powell County.

Strategy 3.1: Improve and sustain access to healthcare service in Powell County

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
DLMC will work with area partners sustain ambulance services in Powell County	DLMC Administration	Fall 2019	DLMC Governing Board	Powell County, City of Deer Lodge, Powell County Ambulance	Resource limitations Financial limitations
Develop and implement a facility retention plan to improve continuity of providers and improve access to healthcare services	DLMC Administration	Spring 2020	DLMC Governing Board		Resource limitations Financial limitations
Continue to provide and promote patient navigator services linking patients to community resources	DLMC Administration	Ongoing	DLMC Administration		Resource limitations
Develop financial resources and programs education for patients (i.e. Medicaid, Medicare, 340B program, etc.)	DLMC Administration	Ongoing	DLMC Administration	State and Federal Programs	Resource limitations
Develop methodology and protocols to share financial assistance resources (clinic, ED, website, etc.)	DLMC Administration	Spring 2020	DLMC Governing Board		Resource limitations

Needs Being Addressed by this Strategy:

- #1: Top three ways identified to improve the community’s access to healthcare: more primary care providers, more specialists, and more information about available services.
- #14: Key informant interviewees indicated a need for enhanced community outreach related to available services and navigating the healthcare system.
- #15: Lack of follow-up and continuity of care was mentioned in several key informant interviews as a concern.
- #16: 31.3% of survey respondents reported they delayed or did not get needed healthcare services. Top reasons for why: it cost too much, my insurance didn’t cover it, and no insurance.
- #17: 30% of survey respondents indicated they were not aware of programs that help people pay for healthcare bills.

Anticipated Impact(s) of these Activities:

- Increase access to health care services
- Build community capacity
- Increased community knowledge of services
- Reduced burden of cost/insurance as a barrier to care

Plan to Evaluate Anticipated Impact(s) of these Activities:

- DLMC will continue to monitor community awareness related to services offered including 340B, Medicare/Medicaid usage, and financial assistance programs and enrollment offered at DLMC

Measure of Success: Success would be an increase in enrollment in the previously mentioned programs.

Goal 3: Enhance access to healthcare services in Powell County.

Strategy 3.2: Improve knowledge of services available at Deer Lodge Medical Center and in community

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Convene a DLMC workgroup to discuss current marketing efforts, gaps and new opportunities	DLMC CAO	Spring 2020	DLMC Administration	DLMC Community Members	Resource limitations
Create a community resources page on DLMC website	DLMC Administrative Assistant	Spring 2020	DLMC Administration		Resource limitations
Create marketing flyers/handouts for DLMC staff/providers and partners, detailing local resources (senior services, mental health resources, etc.)	DLMC Administrative Assistant	Ongoing	DLMC Administration, Medical Staff		Resource limitations
Create outreach/information about DLMC providers and services	DLMC CAO	Ongoing	DLMC Administration, Medical Staff	St. James Hospital, Community Medical Center, Billings Clinic, St. Patrick Hospital	Resource limitations
Continue to provide education/presentations to local organizations	DLMC Staff	Ongoing	DLMC Administration	Local organizations (ex. Council on Aging, Caregivers, etc.)	Resource limitations Scheduling conflicts

Needs Being Addressed by this Strategy:

- #1: Top three ways identified to improve the community's access to healthcare: more primary care providers, more specialists, and more information about available services.
- #14: Key informant interviewees indicated a need for enhanced community outreach related to available services and navigating the healthcare system.

Anticipated Impact(s) of these Activities:

- Increase access to health care services
- Increased community knowledge of services

Plan to Evaluate Anticipated Impact(s) of these Activities:

- Community awareness on services offered at DLMC as well as attendance at events and presentations offered.

Measure of Success: Increase in outreach and materials offered to the community, increased awareness, and increased usage of services.

Needs Not Addressed and Justification

Identified health needs unable to address by DLMC	Rationale
1. Top desired healthcare services not currently available were an Urgent care and home health services.	<ul style="list-style-type: none"> At this time, it is not financially viable for DLMC to provide an Urgent Care and/or Home Health Services. DLMC refers patients to the nearest resource available related to these services as well as offering a 24/7 Emergency Department.
2. 9.4% of survey respondents indicated they worried they would not have enough food to eat at some point in the last year.	<ul style="list-style-type: none"> DLMC believes there are other entities addressing this health need in the community. However, DLMC provides assistance to these programs numerous times throughout the year.
3. Elderly transportation, aging issues, and social isolation were identified by key informant interviewees as a services/needs in the community.	<ul style="list-style-type: none"> DLMC is exploring options related to transportation and social isolation. DLMC is working with local organizations and groups to assist in any way possible. Upon ambulance integration with DLMC, transportation will be more widely available to those in need.
4. Powell County has a high rate of children living in poverty (24.7% compared to 17.6% in Montana).	<ul style="list-style-type: none"> DLMC offers assists with Public Health officials in the county and city. In addition, DLMC offers Charity Care to those who qualify. Powell County Health Department is addressing this on an ongoing basis.
5. Powell County has a higher percentage of women's who report smoking during pregnancy (22.9% vs. 16.3% in Montana).	<ul style="list-style-type: none"> DLMC does not offer obstetric services therefore it is difficult to identify these individuals.
6. Powell County has a high rate of Hepatitis C rate (874.70 per 100,000 population) compared to 122.95 in Montana.	<ul style="list-style-type: none"> DLMC assist the Public Health Program by providing testing for these individuals. DLMC is willing to assist the Public Health Program as needed.

Dissemination of Needs Assessment

Deer Lodge Medical Center “DLMC” disseminated the community health needs assessment and implementation plan by posting both documents conspicuously on their website (<https://www.dlmed.org>) as well as having copies available at the facility should community members request to view the community health needs assessment or the implementation planning documents.

The Steering Committee, which was formed specifically as a result of the CHSD [Community Health Services Development] process to introduce the community to the assessment process, will be informed of the implementation plan to see the value of their input and time in the CHSD process as well as how DLMC is utilizing their input. The Steering Committee, as well as the Board of Directors, will be encouraged to act as advocates in Powell County as the facility seeks to address the healthcare needs of their community.

Furthermore, the board members of DLMC will be directed to the hospital’s website to view the complete assessment results and the implementation plan. DLMC board members approved and adopted the plan **August 2019**. Board members are encouraged to familiarize themselves with the needs assessment report and implementation plan, so they can publicly promote the facility’s plan to influence the community in a beneficial manner.

Written comments on this 2019-2022 Deer Lodge Medical Center Community Benefit Strategic Plan can be submitted to the Chief Administrative Officer at DLMC:

Administration
Deer Lodge Medical Center
1100 Hollenback Lane
Deer Lodge, MT 59722

Contact Deer Lodge Medical Center’s CAO, Andrew Dreesen at (406) 846-2212 [or adreesen@dlmc.org](mailto:adreesen@dlmc.org) with any questions.